

CHOWIS

YOUR CHOICE OF DIAGNOSIS



ds viso+ USER MANUAL

DERMOBELLÄ 2
Skin App

For more information visit us at www.chowis.com

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DEVICE OVERVIEW

HANDSET



- 1. Optical Unit
- 2. Moisture Sensor
- 3. Capture Button
- 4. Measurement Mode & Battery

- 5. Power Switch
- 6. USB Power Port
- 7. Dock USB Power Port
- 8. Handset Charging Pin
- 9. Serial Number, SSID & O.N

PACKAGE INCLUSIONS



DS VISO Device



Quick Manual



5-pin USB Cable



Cleaning Cloth



Sebum - 2 pack
(50pcs/pack)
(100 Treatments)



Keratin - 1 pack
(150 Treatments)
Only for Professional & Expert Package

HOW TO INSTALL

INSTALLING THE DERMOBELLA SKIN 2 APP

1. Open App Store/Play Store and search “Chowis”.



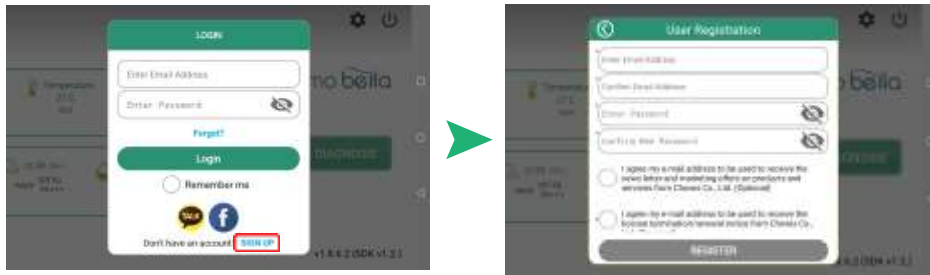
2. Select DermoBella Skin 2 Cloud app and tap install.



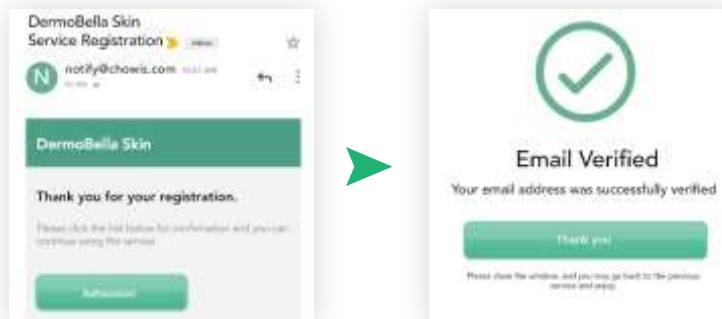
HOW TO SIGN UP

SIGN UP ACCOUNT

1. Open DermoBella Skin 2 app.
2. Tap “SIGN UP” to create an account.
3. Fill-up all the information provided and tap “REGISTER”.

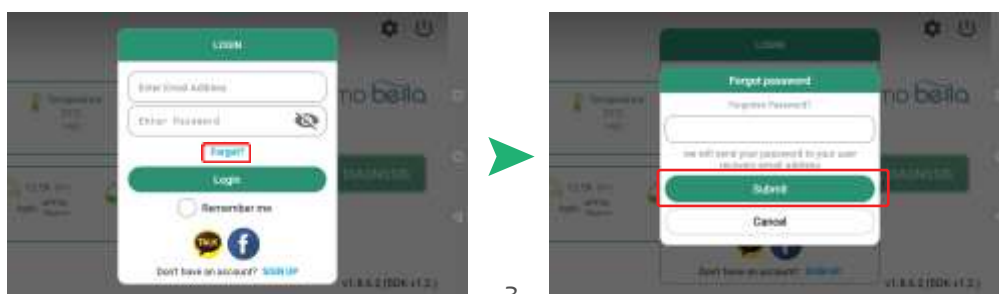


4. Once registration is complete, there will be a confirmation link that will be delivered to your registered email account.
5. Click on the link that has been sent to your email account to verify your email.



FORGOT PASSWORD

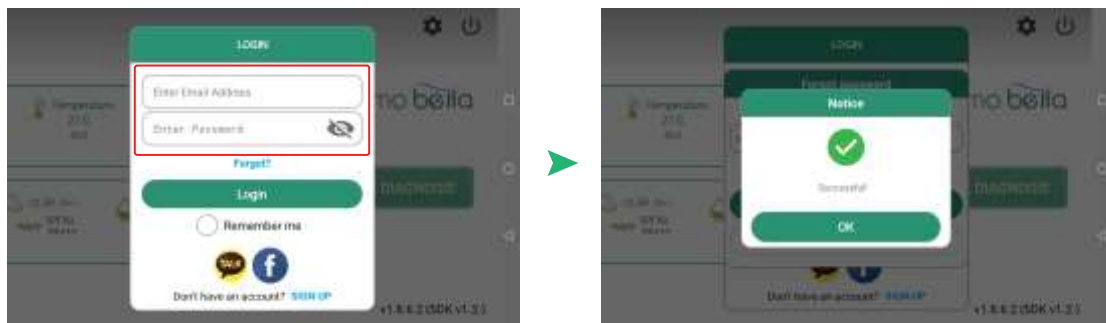
1. Open DermoBella Skin 2 app.
2. Tap “FORGOT?” and input recovery email address then press “SUBMIT” button.
3. After pressing “SUBMIT” button, the new password will send to your recovery email address.



HOW TO LOGIN

LOGIN ACCOUNT

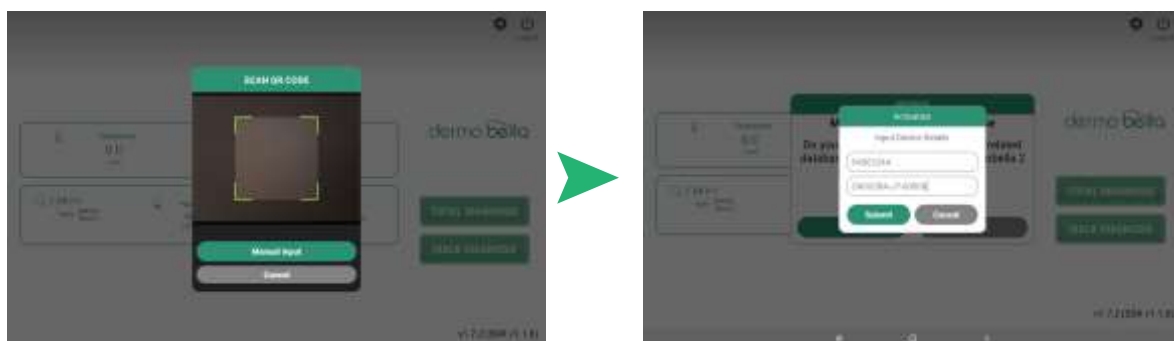
1. Open DermoBella Skin 2 app.
2. Login your account and tap “Login” button to logging in to the app, then press “OK” button to continue.



HOW TO ACTIVATE DEVICE

DEVICE ACTIVATION

1. After Login successful, Scan the Device QR code or the Paper QR Code to activate the device.



2. Or you can use “Manual Input” to manually input the Optic Number and SerialNumber of your Device.



ANALYSIS FLOW

SELECT MODE OF DIAGNOSIS

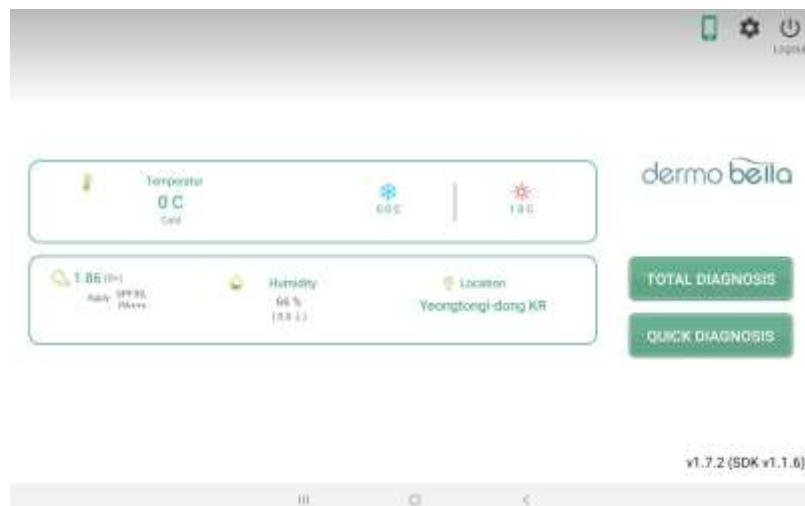
Two options are provided on the main screen – total diagnosis or quick diagnosis.

TOTAL DIAGNOSIS

When selected, this option allows you to input specific details of the customer to register including name, age, gender and save all information for next and succeeding analysis sessions.

QUICK DIAGNOSIS

Quick diagnosis is an option without specific customer registration. The diagnosis process is the same as total diagnosis, but customer data management is not available, and data will not be saved including images and results.

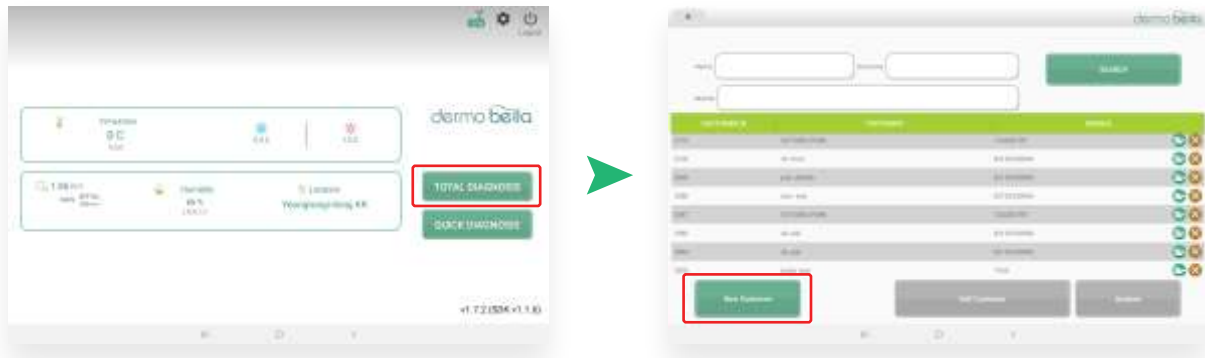


ANALYSIS FLOW

TOTAL DIAGNOSIS

NEW CUSTOMER

1. Press **TOTAL DIAGNOSIS** from the main screen and select **NEW CUSTOMER**.

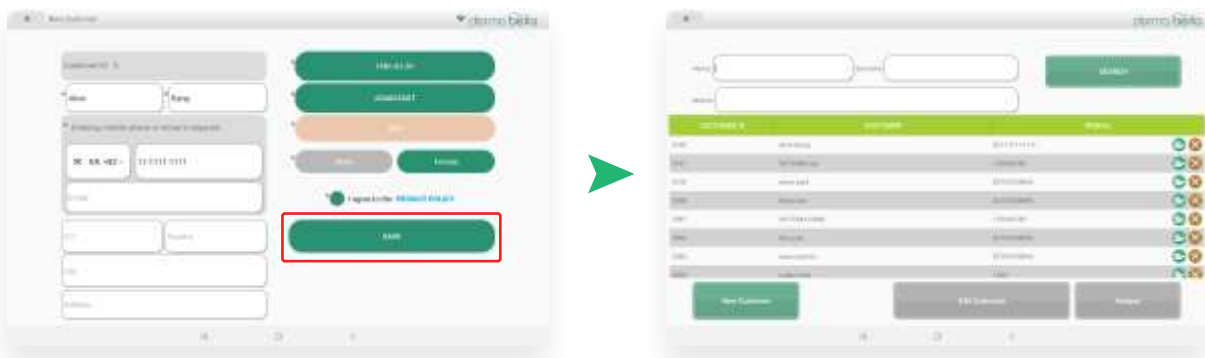


2. Fill in the needed data under New Customer.



NOTE: All information with “*” are important and must be fill out.

3. Press **SAVE** after all information is entered and the customer registration is now completed.



ANALYSIS FLOW

TOTAL DIAGNOSIS

Device Connection (Device Mode)

1. For first time use of device a pop up message will show up, tap **“Connect”**
2. Devices will search for an available Wi-Fi device, check the SSID number written on the handset and that which is written on the tablet screen.



3. Match SSID: If you can find the same SSID number, tap the SSID number and wait until the device is connected with the tablet.



Device Connection (AP Mode)

1. Tap the connection icon in the upper right corner besides DermoBella logo.
2. Input router's name and password first and then switch to AP mode and wait until it connects.



3. After entering the router's name and password, tap **“Save”** and wait until the Wi-Fi is connected to the tablet.

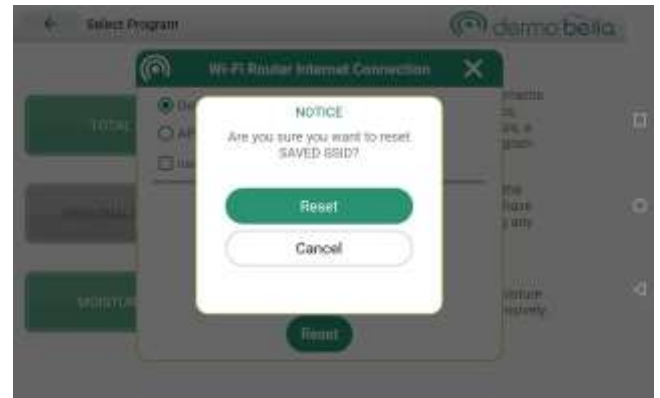


ANALYSIS FLOW

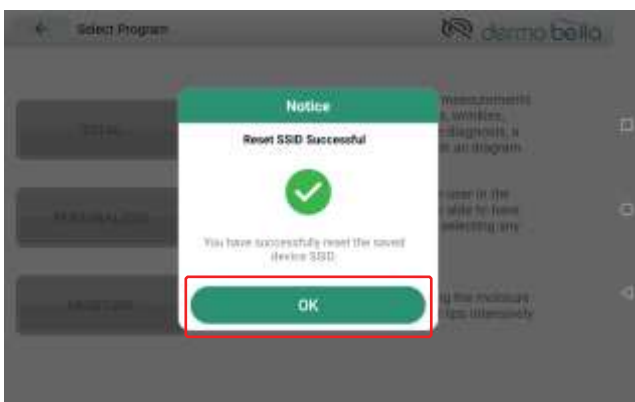
TOTAL DIAGNOSIS

Device Connection (Reset)

1. Tap the connection Icon in the upper right corner besides DermoBella logo.
2. Press the **“Reset”** button to reset or remove all saved SSID to the App.



3. After successfully reset the SSID tap **“OK”** to scan again for available SSID.



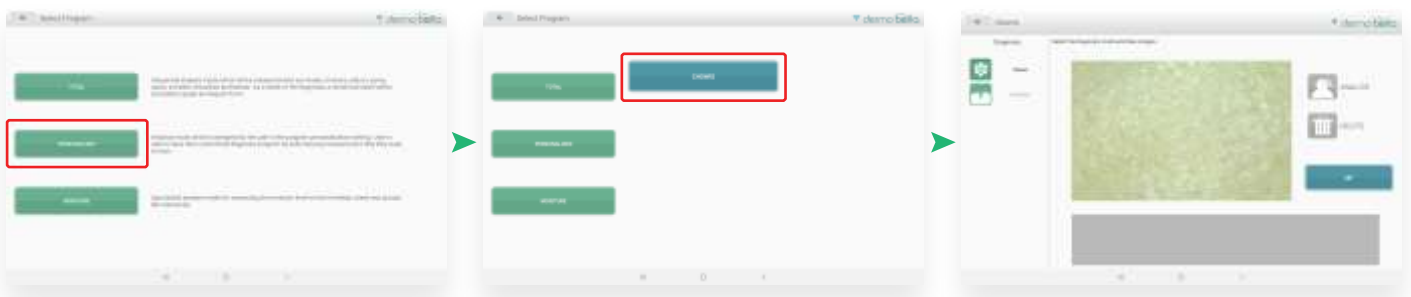
ANALYSIS FLOW

SELECT PROGRAM

1. TOTAL - Sequential analysis mode which all the measurements are moisture, sebum, pores, sports, wrinkles, impurities and keratin. As a result of the diagnosis, a numerical result will be provided in as a graph and diagram.



2. PERSONALIZED - Analysis mode which is designed by the user in the program personalization setting. User can have their customized diagnosis program by selecting any measurement that they want to have.



3. MOISTURE - Specialized analysis mode for measuring the moisture level on the forehead, cheek and around lips intensively.

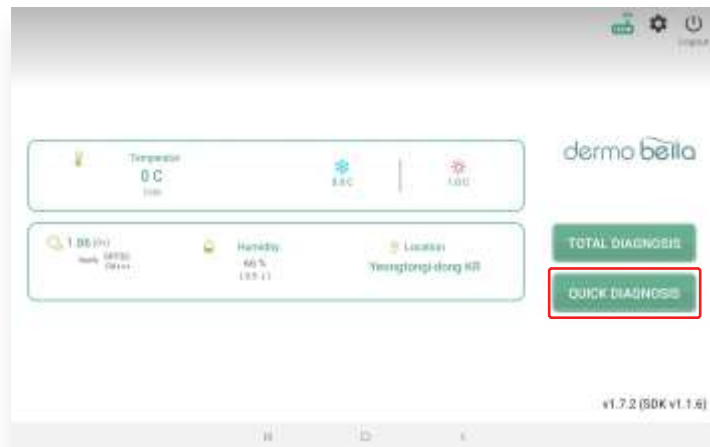


ANALYSIS FLOW

QUICK DIAGNOSIS

Quick diagnosis is an option without specific customer registration. The diagnosis process is the same as total diagnosis, but customer data management is not available, and data will not be saved including images and results.

1. Select “Quick Diagnosis”.



2. Choose Gender, Birthdate, Ethnicity and Skin Color Group.



ANALYSIS FLOW

MOISTURE PROGRAM

1. Proceed to Selecting Program after selecting an existing Customer in Total Diagnosis or directly select Quick Diagnosis.
2. Tap on “Moisture” button to measure Moisture alone

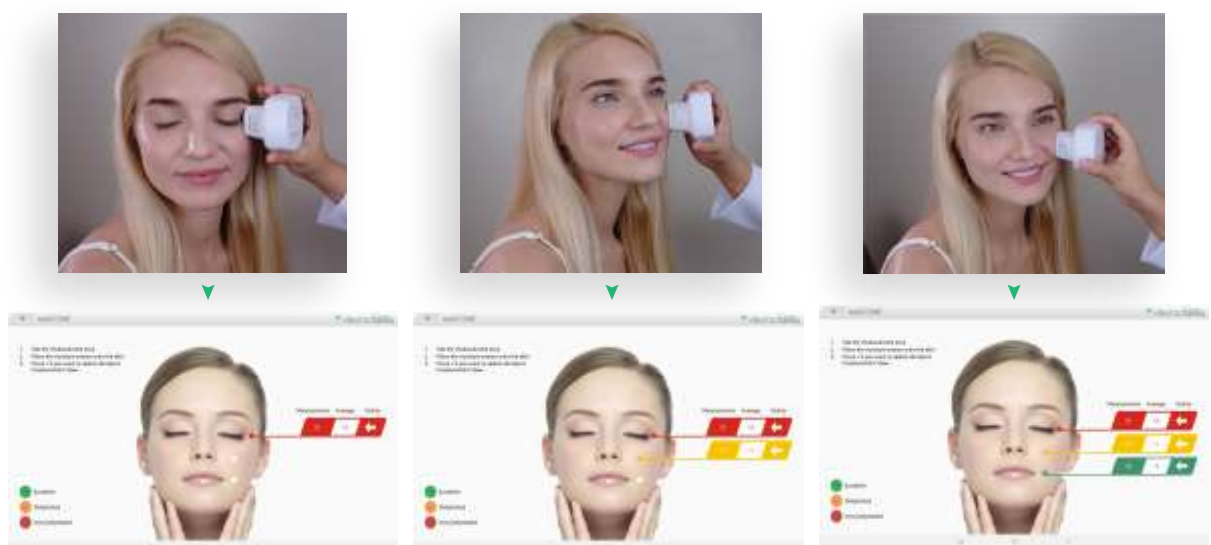



3. Tap the measurement area on the screen.



MOISTURE SENSOR

4. Place the moisture sensor onto the skin based on the selected area in the screen and press the capture button.



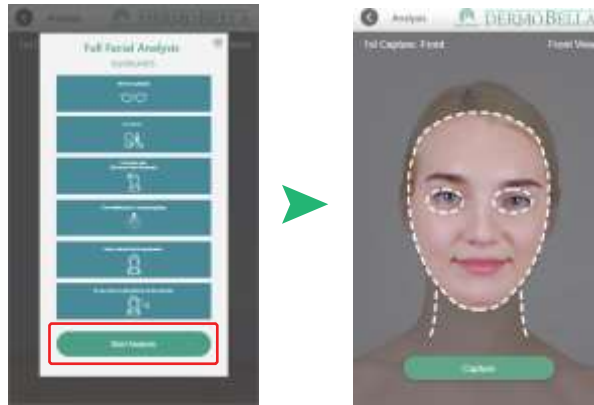
Note: Press  if you want to delete the latest measurement value. Moisture result in Moisture program will not be saved.

ANALYSIS FLOW

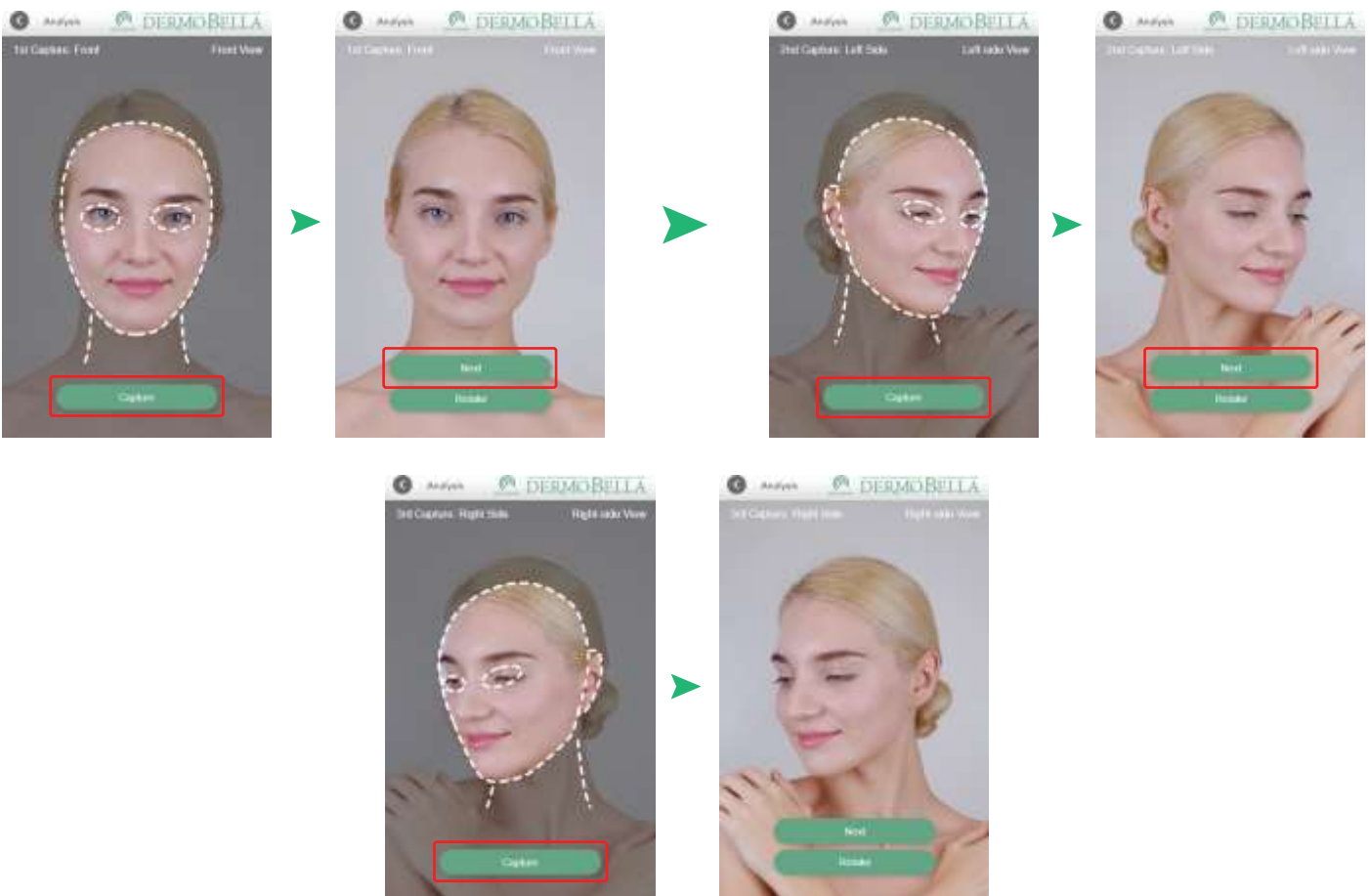
TOTAL PROGRAM

FULL FACIAL ANALYSIS

1. Follow full facial guidelines to have better results then press **“Start Analysis”**.



2. First Capture: Front View
Position and fit the front face properly to the guideline then press **“Capture”**.
3. After capturing front face view tap **“Next”** button to proceed to Left-side view and Right-side view or **“Retake”** button to capture again.

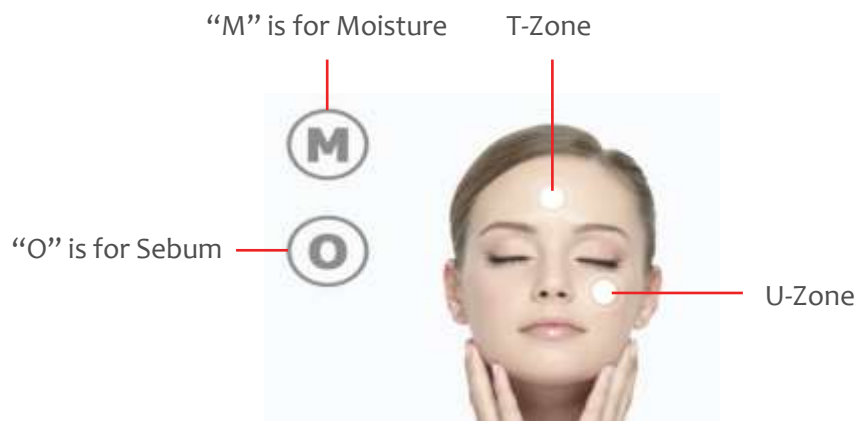


ANALYSIS FLOW

TOTAL PROGRAM

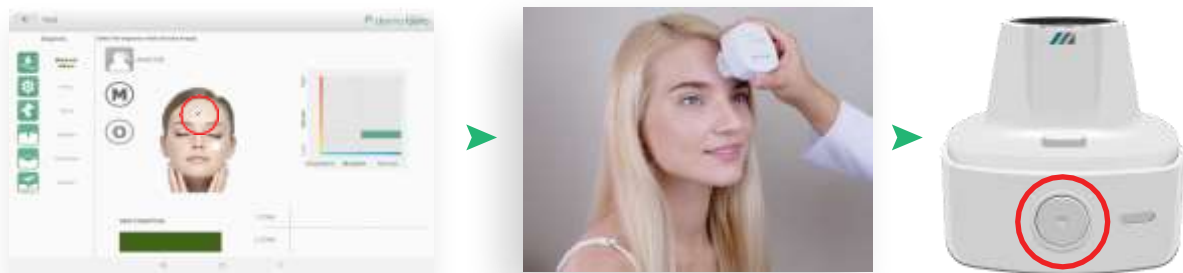
MOISTURE AND SEBUM

1. Select “M” for moisture measurement, and “O” for sebum measurement
2. Select one spot from T Zone or U Zone. Place the moisture sensor of the optic on the part where you select and then, press the **Camera** button.

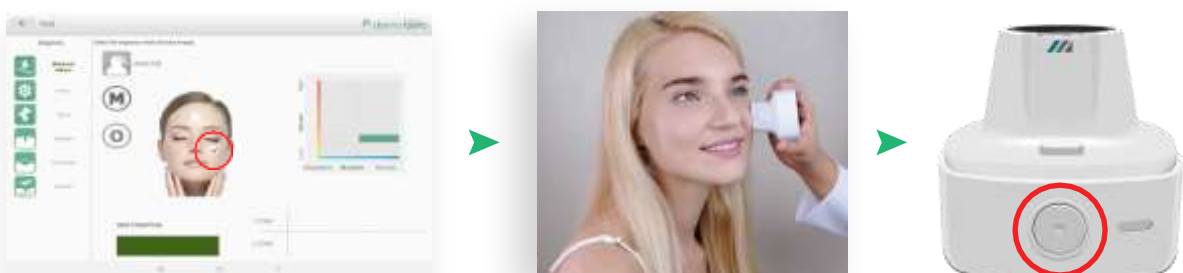


3. For moisture measurement, locate the moisture sensor in T and U zone, and press **Camera** button to take the measurement

T-Zone



U-Zone

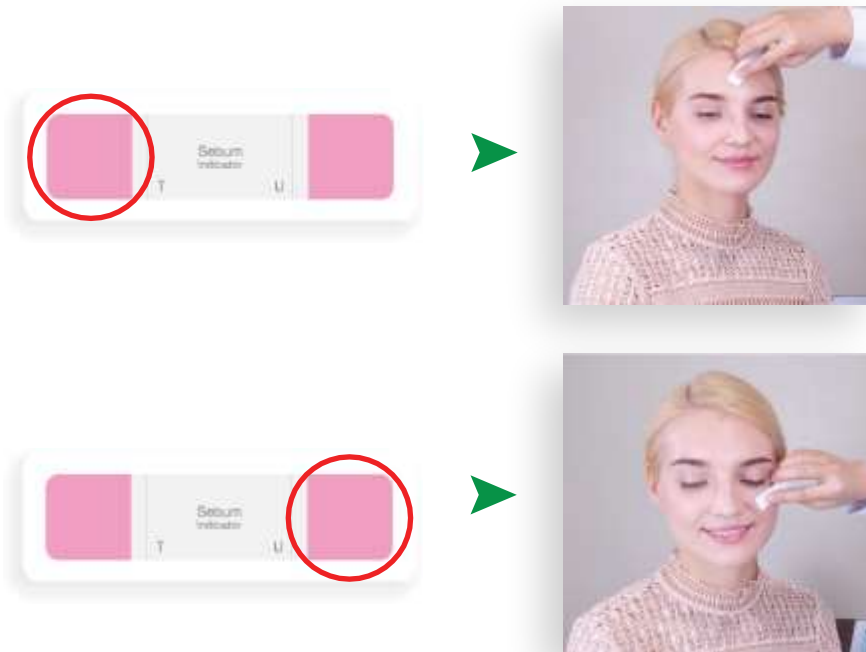


ANALYSIS FLOW

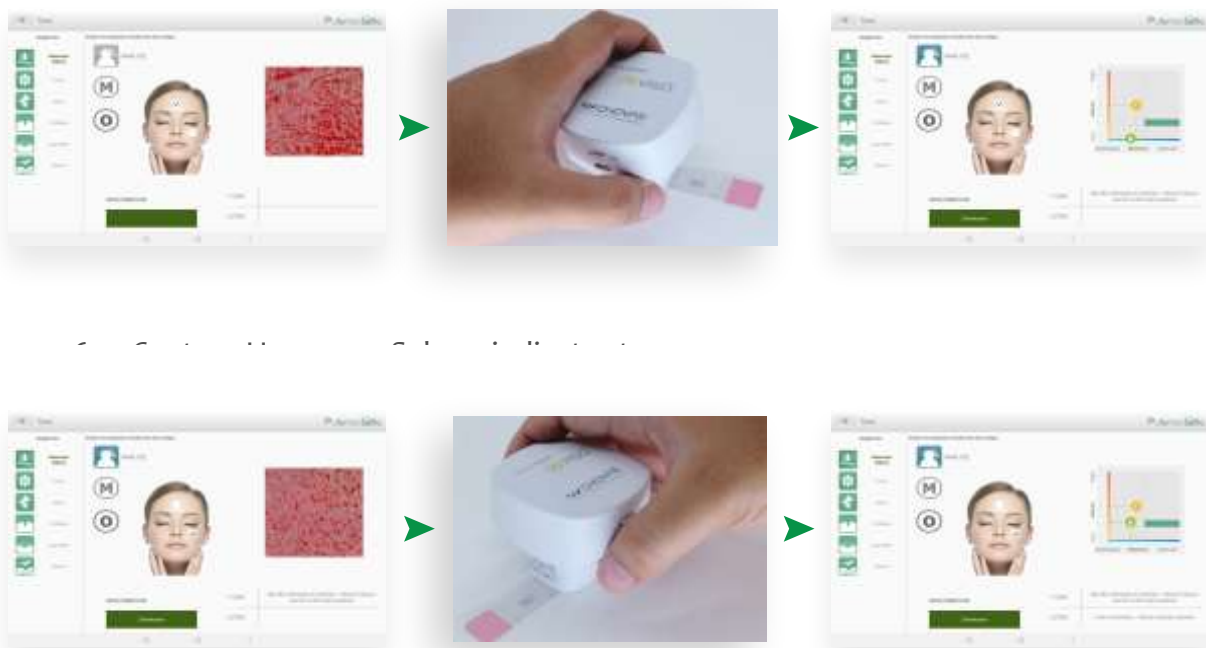
TOTAL PROGRAM

MOISTURE AND SEBUM

- For oil measurement, press the pink part of the sebum paper at the T and U zone as written at the sebum paper gently for about 3 seconds. Then, take the sebum paper images with the device. (Please refer to image below)



- Capture T-zone on Sebum Indicator for measure.



- To obtain the skin conditions result, moisture and oil measurement on the T and U zone must be done properly.

ANALYSIS FLOW

TOTAL PROGRAM

DIAGNOSIS

Take pictures by categories. Multiple photos can be taken and saved for each category as shown on the bottom of the screen.

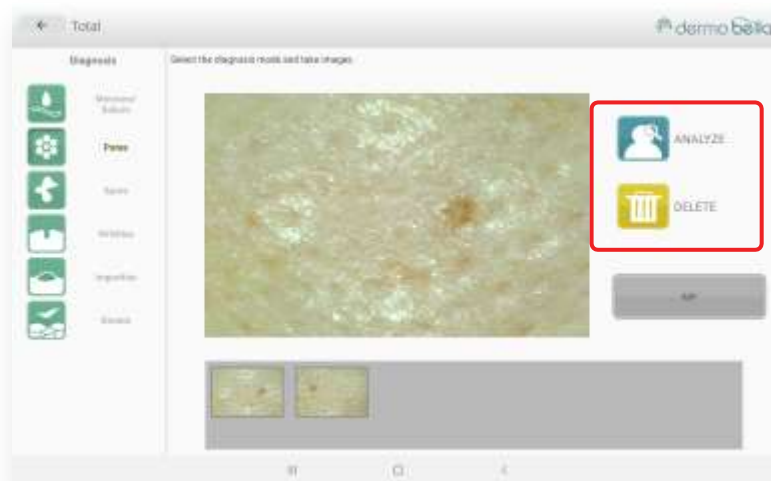
NOTE: 5 is the maximum number of images that can be taken per measurement.

PORES, SPOTS, and IMPURITIES

1. Select a category from the left side and place the handset on the part you want to measure
2. Press **Camera** button on the handset.



3. Delete images: Select the image you want to delete. Selected images will be reflected on the screen and then press '**DELETE**' button
4. After taking all the images you want from all the skin parameters click 'Analyze' at the upper right side of the app. (Note: once analyze process has been selected, you cannot go back to image capture page)

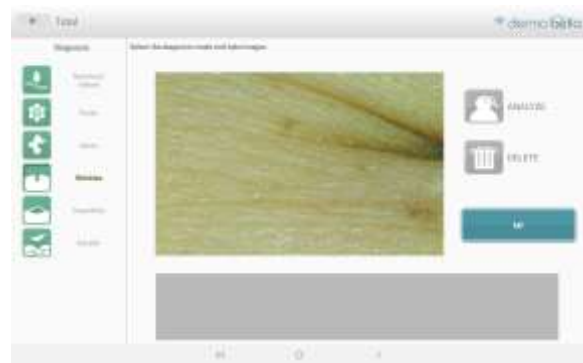


ANALYSIS FLOW

TOTAL PROGRAM

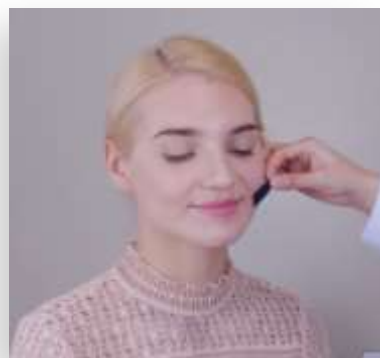
WRINKLES

1. Select Wrinkles category from the left side.
2. Place the handset at the end of crow's feet (lines that surround the outer edge of the eye) and adjust the position so that it is the starting point of each



picture, and then press Camera button on the handset.

1. Prepare Provided Keratin tape.
2. Peel off the transparent film, press the tape on the measuring area for 3 seconds.



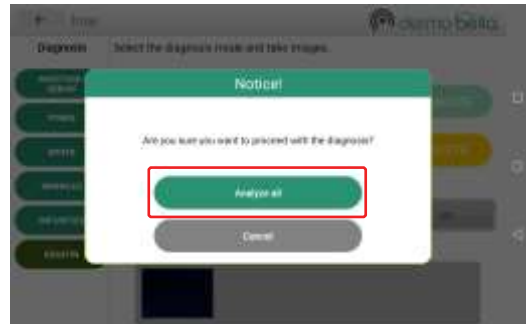
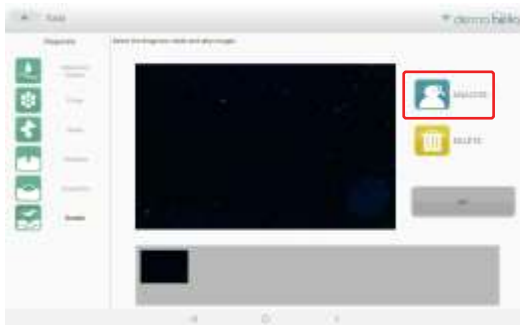
3. Place the handset and adjust the position so that the pressed section can fit into the whole screen, and then Press Camera button on the handset.

ANALYSIS FLOW

TOTAL PROGRAM

ANALYSIS

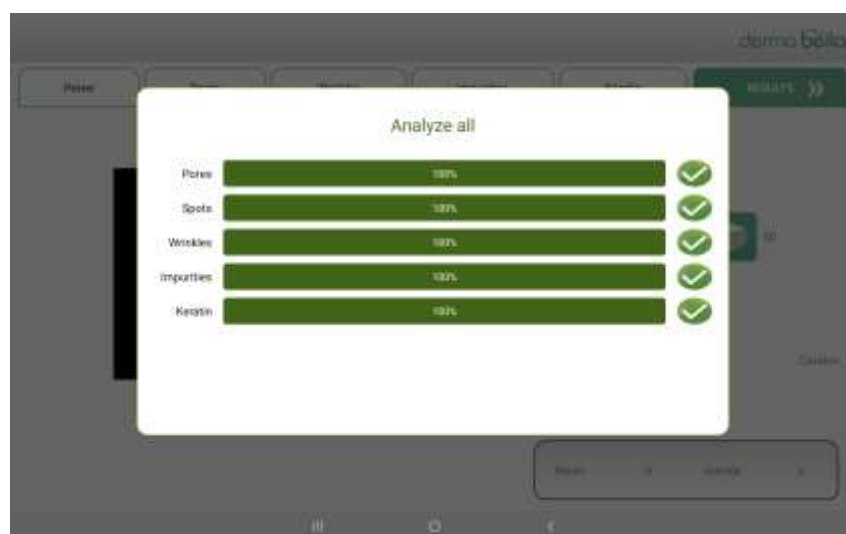
1. Press **'ANALYZE'** to get the result after taking all the images needed for analysis.
2. Press **'Analyze all'** to start analyzing the taken images.



ANALYZE ALL

Once **'Analyze all'** selected, all the images will be automatically analyzed by the system. It may take 2 seconds for each image to analyze. Once the process done, all the categories are done with the analysis process.

NOTE: It requires internet connection to analyze all taken measurements.

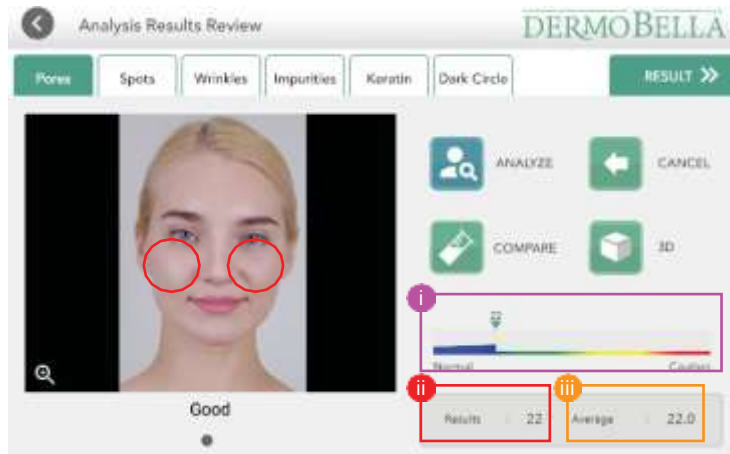


RESULTS

ANALYSIS RESULTS REVIEW

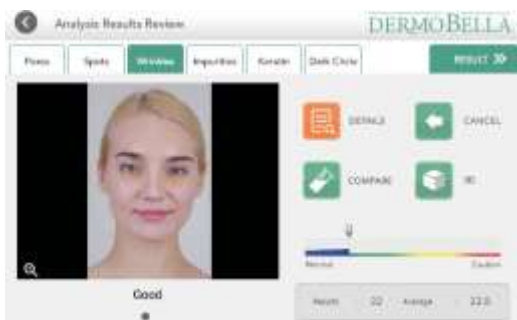
FULL FACIAL RESULTS

- Show Results



- i. The number above the rainbow scale is the maximum standard score for the age group that the customer belongs to
- ii. Results is the customer's analysis score
- iii. Average score would differ from results score if two or more images are captured for the specific skin parameter.

- Full Facial Analysis results are the following: Pores, Spots, Wrinkles and Dark Circle.

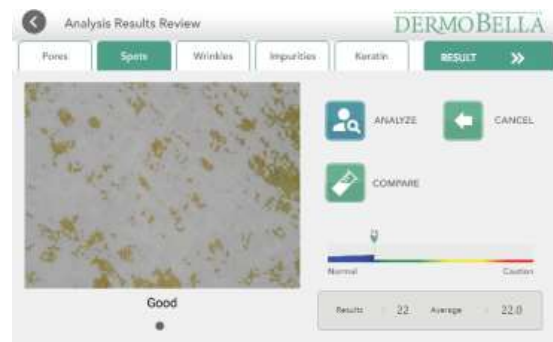
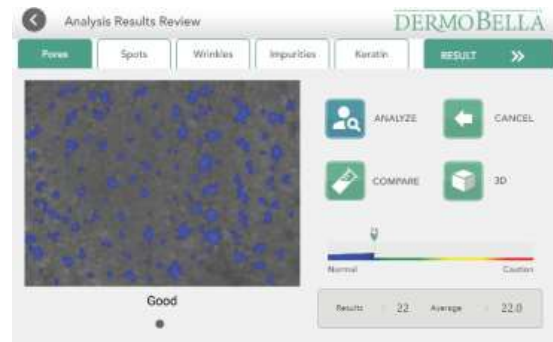
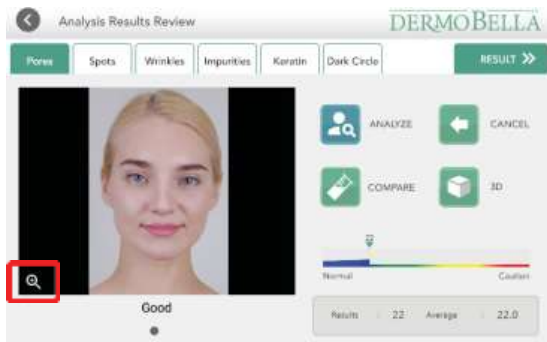


RESULTS

ANALYSIS RESULTS REVIEW

SHOW RESULTS USING DEVICE

- Tap zoom icon on the lower left of the full facial captured image to show results using the device.

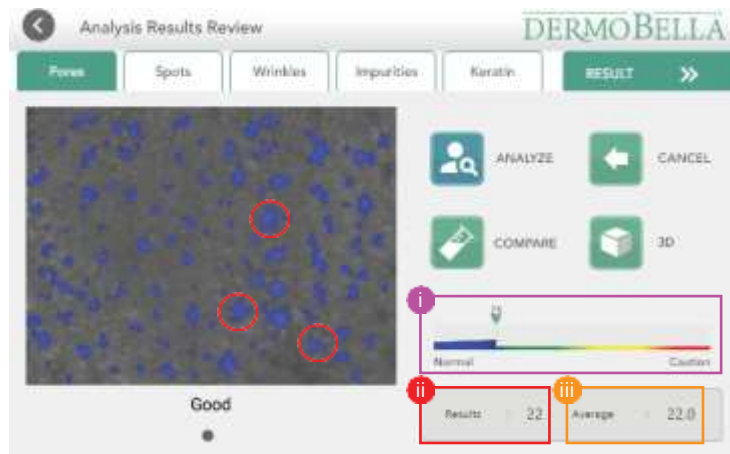


RESULTS

ANALYSIS RESULTS REVIEW

PORES RESULTS

- Show Results



- i. The number above the rainbow scale is the maximum standard score for the age group that the customer belongs to
- ii. Results is the customer's analysis score
- iii. Average score would differ from results score if two or more images are captured for the specific skin parameter.

- Compare Images with sample guidelines provided by the application.



- View 3D Image result.

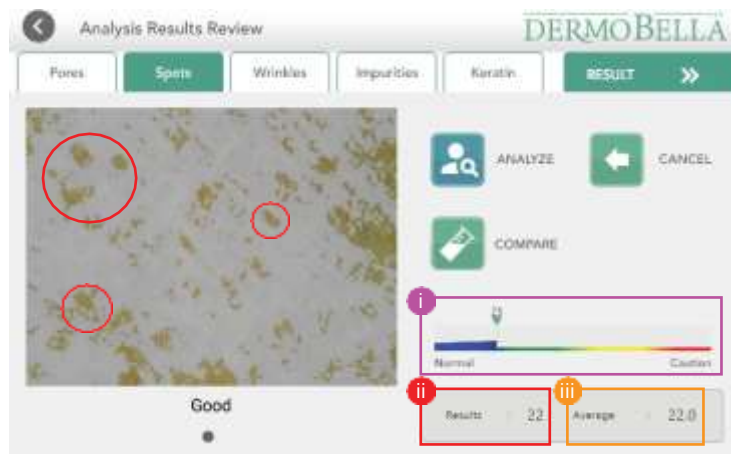


RESULTS

ANALYSIS RESULTS REVIEW

SPOTS RESULTS

- Show Results



- i. The number above the rainbow scale is the maximum standard score for the age group that the customer belongs to
- ii. Results is the customer's analysis score
- iii. Average score would differ from results score if two or more images are captured for the specific skin parameter.

- Compare Images with sample guidelines provided by the application.

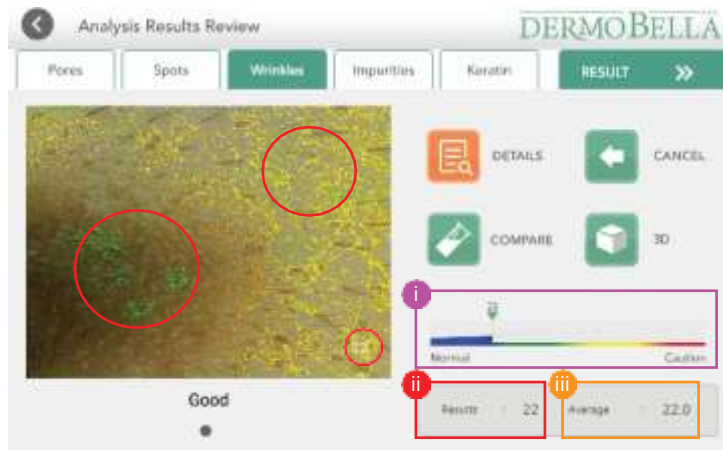


RESULTS

ANALYSIS RESULTS REVIEW

WRINKLES RESULTS

- Show Results



- i. The number above the rainbow scale is the maximum standard score for the age group that the customer belongs to
- ii. Results is the customer's analysis score
- iii. Average score would differ from results score if two or more images are captured for the specific skin parameter.

- Compare Images with sample guidelines provided by the application.

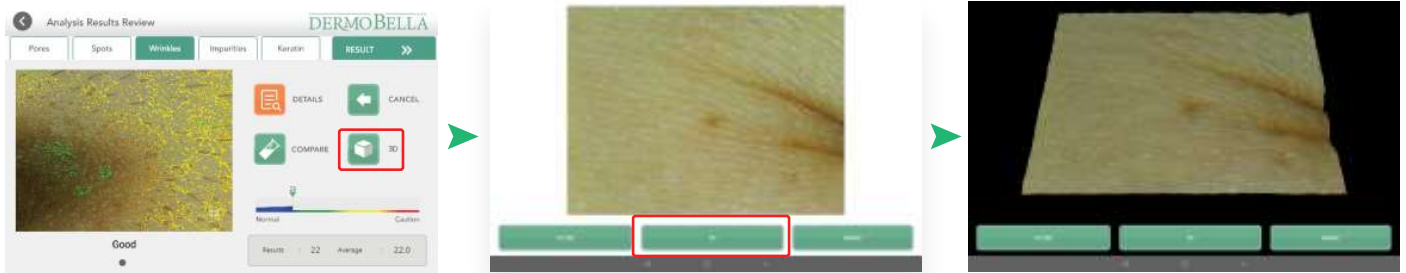


RESULTS

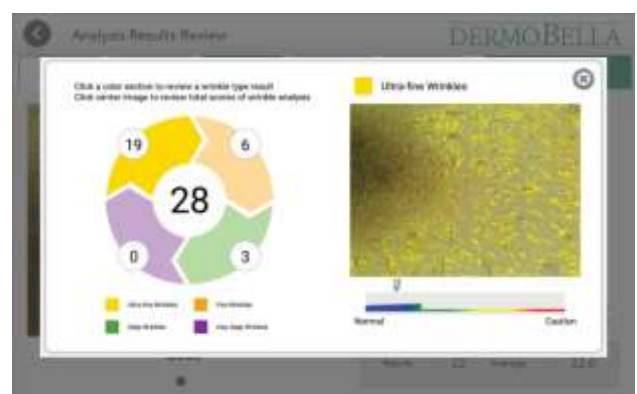
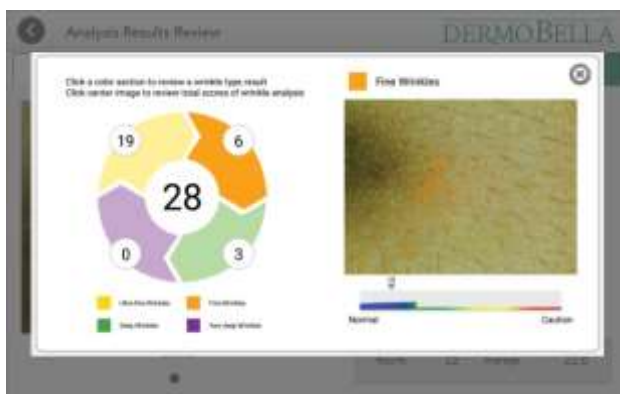
ANALYSIS RESULTS REVIEW

WRINKLES RESULTS

- View 3D Image result.



- Detail's result, display the Wrinkles Detailed Results of Ultra-Fine Wrinkles, Fine Wrinkles, Very Deep Wrinkles and Deep Wrinkles.

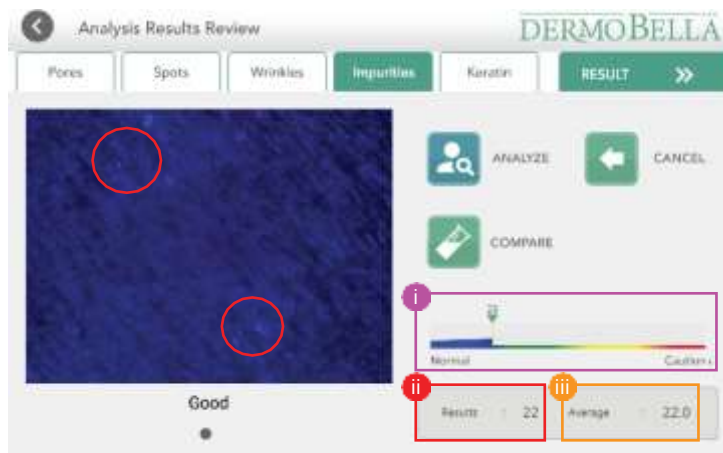


RESULTS

ANALYSIS RESULTS REVIEW

IMPURITIES RESULTS

- Show Results



- i. The number above the rainbow scale is the maximum standard score for the age group that the customer belongs to
- ii. Results is the customer's analysis score
- iii. Average score would differ from results score if two or more images are captured for the specific skin parameter.

- Compare Images with sample guidelines provided by the application.

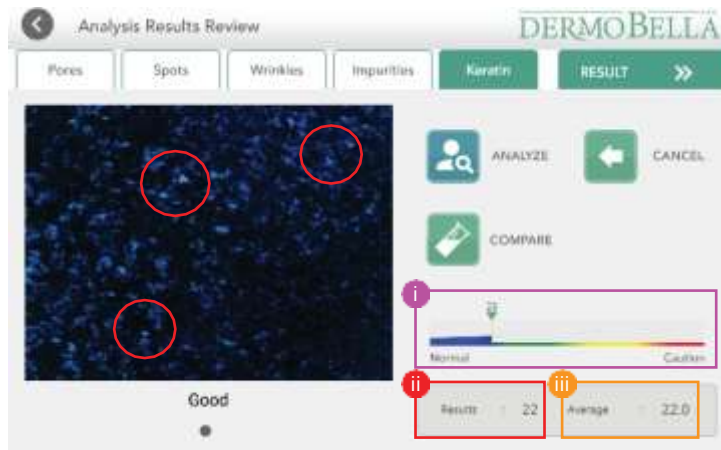


RESULTS

ANALYSIS RESULTS REVIEW

KERATIN RESULTS

- Show Results



- i. The number above the rainbow scale is the maximum standard score for the age group that the customer belongs to
- ii. Results is the customer's analysis score
- iii. Average score would differ from results score if two or more images are captured for the specific skin parameter.

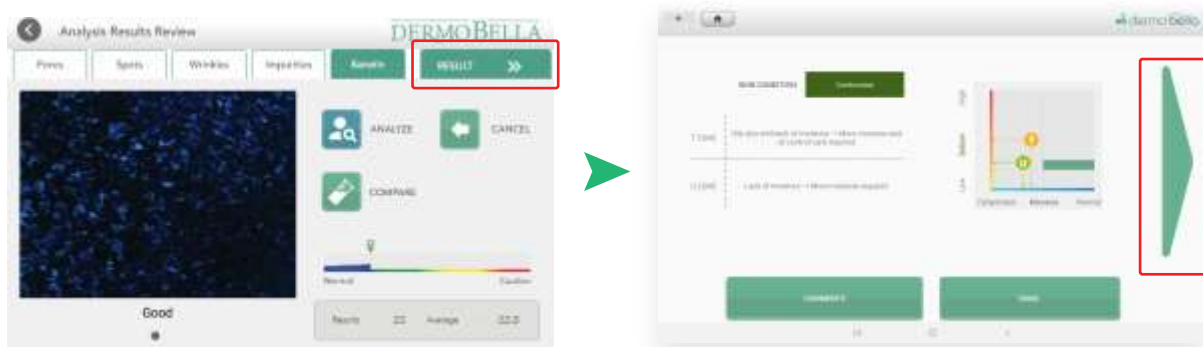
- Compare Images with sample guidelines provided by the application.



RESULTS

OVERALL RESULTS

1. Press 'RESULTS' after the analysis is completed, all the analyzed results are shown in numbers and graphics.
2. The first page will show the result for moisture and sebum measurement. Skin Conditions, diagram and suggestion for T and U zone will be shown on this page. Press arrow sign to go to the second page.



3. The second page will show the result for pores, spots, wrinkles, acne, and keratin in bar diagram. Press arrow sign to go to the third page.



4. The third page will show you the result of wrinkles, impurities, keratin, spots, and pores together in spider diagram.



Note: When **Yellow dot** is closer to the center, it means analysis results are optimum, or else when is close to skin parameter needs extra attention or intensive care needed.

RESULTS

OVERALL RESULTS

COMMENTS SECTION

To leave a comment on the results page for customer management or future reference, press **'COMMENTS'** from the Diagnosis Result screen and type the necessary comment (max char = 499) and then **'SAVE'**.



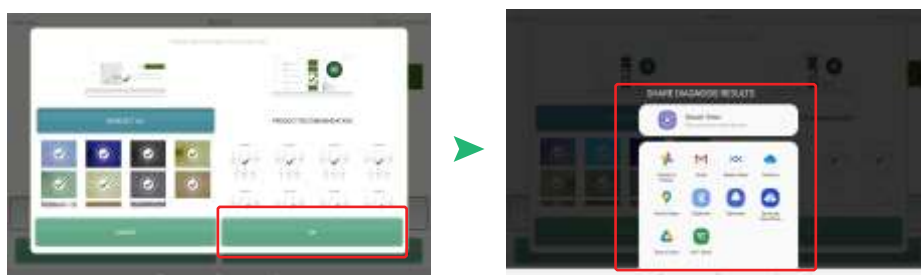
SHARE RESULTS

Save the diagnosis result and photos to 'to be sent' mailbox to send the email report to customers.

1. Press **'SHARE'** at the diagnosis result screen to share the results then tap **'OK'**.



2. Select images that you want to share then press **'OK'** button.
3. Choose apps where do you want to share your diagnosis results.



NOTE: To use email function, sender's email should be set up in advance. For the Email settings, please, see page 28.

Once all the diagnosis is done, press  from the top left to go to the main screen.

RESULTS

OVERALL RESULTS

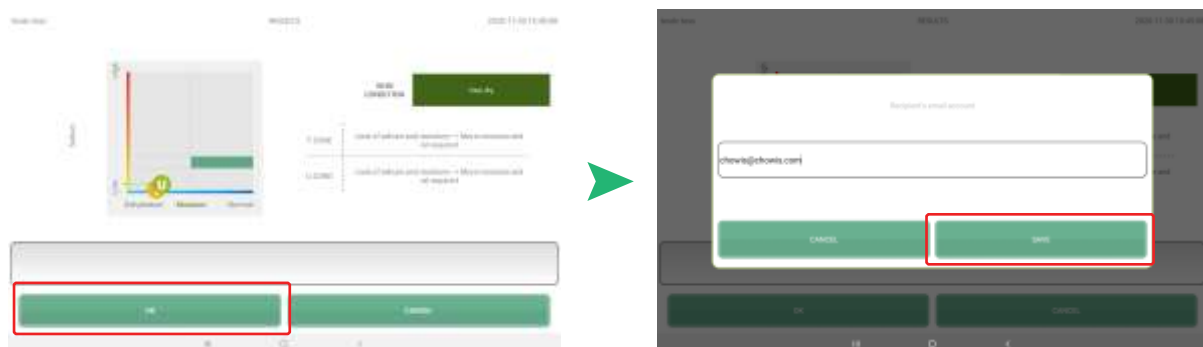
E-MAIL RESULTS

Save the diagnosis result and photos to 'to be sent' mailbox to send the mail report to customers.

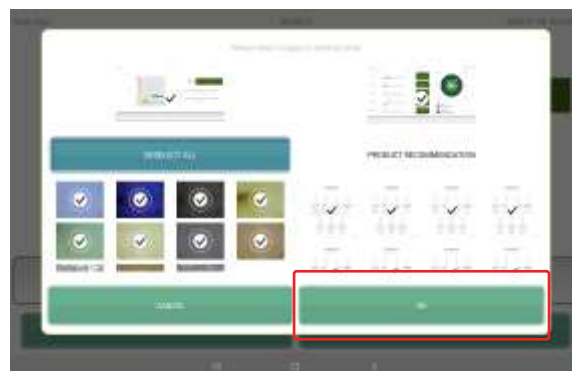
1. Press **'E-MAIL'** at the diagnosis result screen to share the results then tap **'OK'**.



2. After pressing **'OK'** button, enter the recipient's email account to send the diagnosis results, then tap **'SAVE'** button.



3. Select images that you want to send on email then press **'OK'** button.



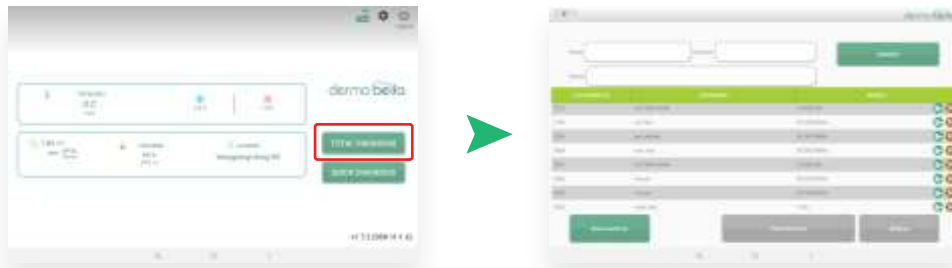
NOTE: To use email function, sender's email should be set up in advance. For the Email settings, please, see page 28.


Once all the diagnosis is done, press  from the top left to go to the main screen.

CUSTOMER MANAGEMENT

MANAGE CUSTOMER

1. Press 'TOTAL DIAGNOSIS' from the main screen and type one of the names or mobile no. and press 'SEARCH'. The corresponding result will be listed.



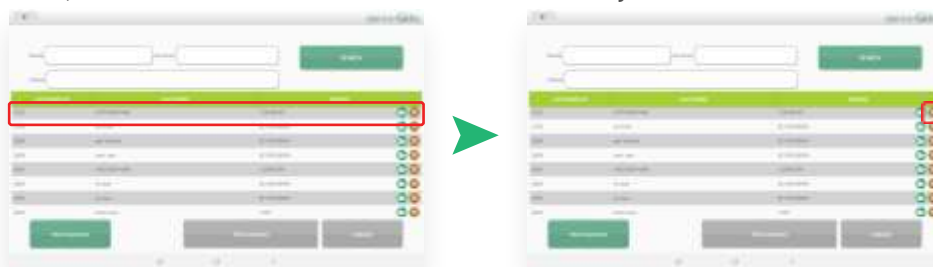
2. Select the customer whose information you want to check and press . You will see all the record of the customer such as personal information, diagnostic history, images and more. You can check, compare, and analyze the record of customer. Please refer to Customer Data Management for more details.



3. To modify, select the customer whose information you want to modify and press 'EDIT CUSTOMER'. After modifying the information you want, press 'SAVE'.



4. To delete, select the customer whose information you want to delete and press 




NOTE: It requires internet connection for saving edited customer information or to delete the customer.

CUSTOMER MANAGEMENT

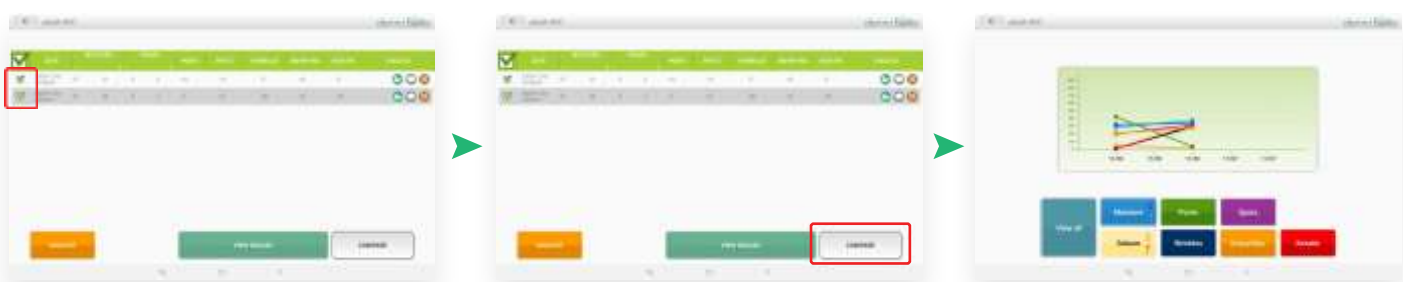
VIEW RECORD

COMPARE ANALYSIS RECORDS

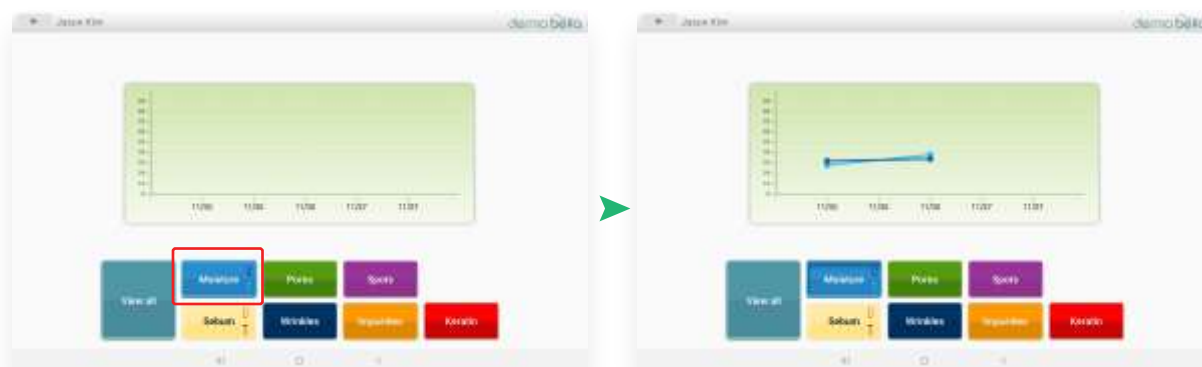
1. Select the name of customer you are looking for, then press . You can view all the saved diagnosis results according to dates.



2. From the list of diagnosis results, check the data you would like to compare and press '**COMPARE**'. The data comparison will be shown in the line diagram as below.



3. You can also select specific measurement to compare. Example: Moisture

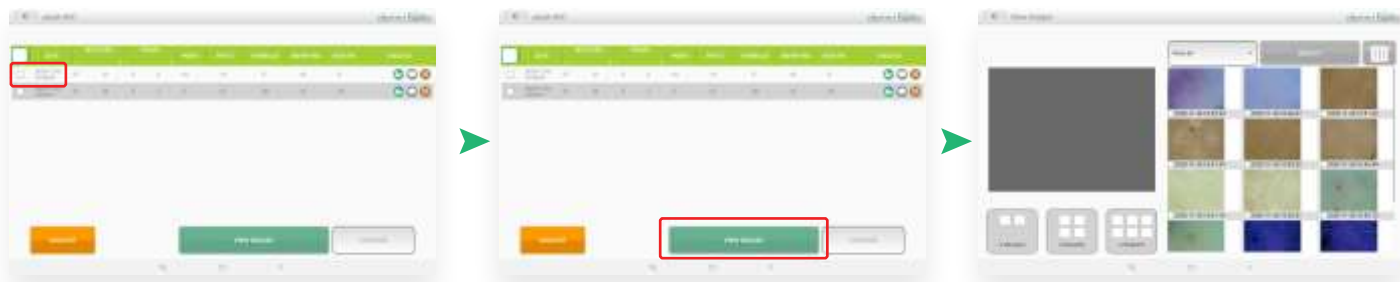


CUSTOMER MANAGEMENT

VIEW RECORD

VIEW IMAGES

1. Choose the analysis result that you would like to view the images, and tap

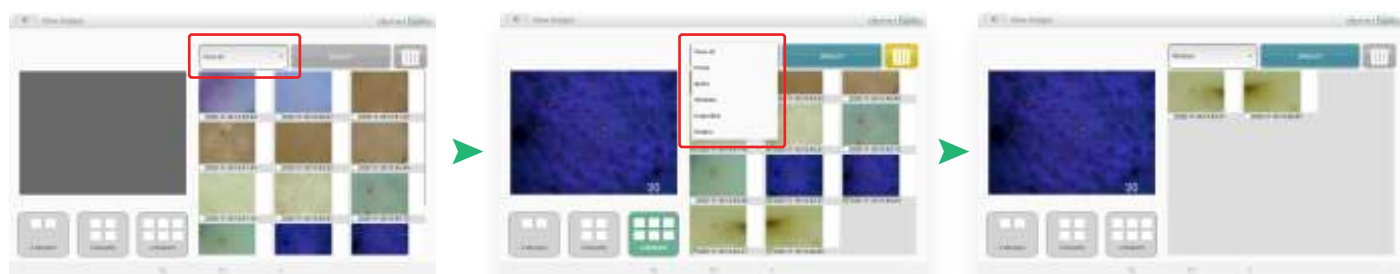


“VIEW IMAGES” from Diagnosis record.

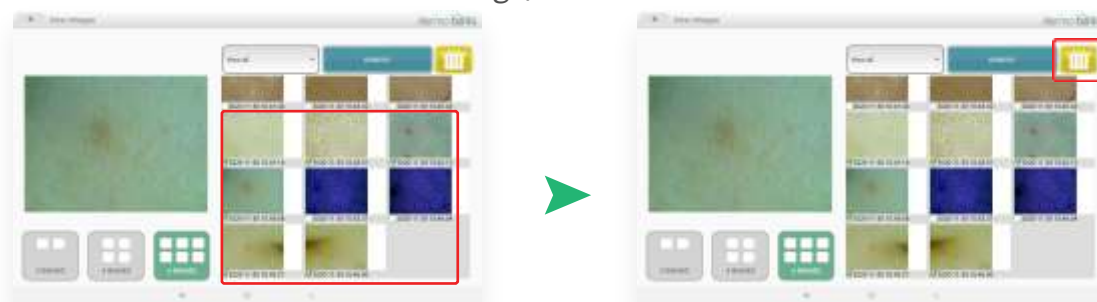
2. Choose 2, 4 or 6 images to compare and selected images will be compared as below (depends on 2,4, or 6 selection).



3. Tap ‘View all’ to view all categories. Then choose any category you want to compare, and it will only show the images taken under the selected category.



3. For deleting images results, select the image/s you want to delete and tap “Delete” icon to delete the image/s.

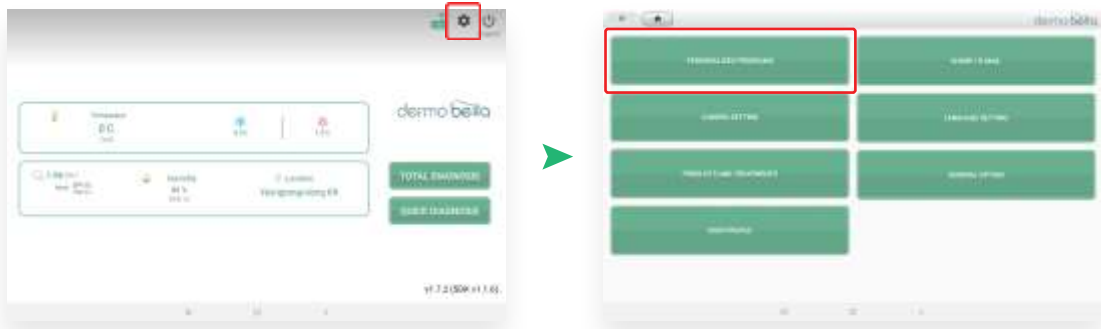


SETTINGS

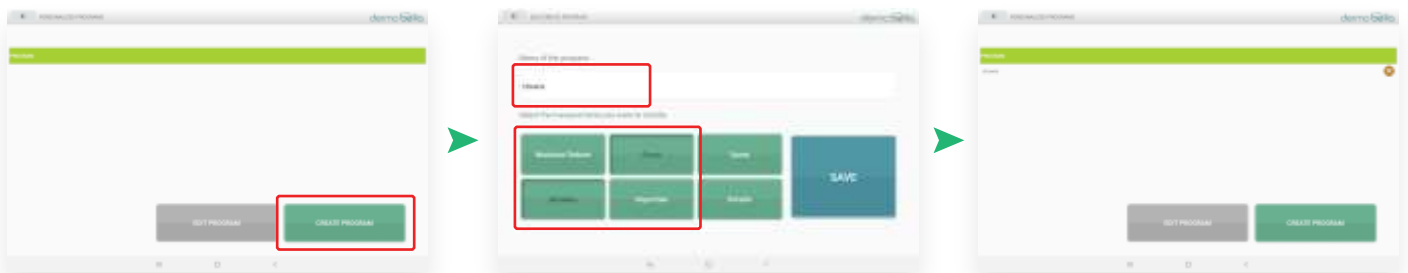
PERSONALIZED PROGRAMS

Personalized programs is an analysis mode where you can able to have your customized diagnosis program by selecting any measurement you want to have.

1. Tap “Settings” icon on the upper right of the home screen go to ‘Personalized Program’.



2. Select “Create Program” button and enter the name of your program then tap the measurements you want to include, then press ‘Save’.



CAMERA SETTING

Camera setting is where you can setup the Optic Number of your device.

1. Tap “Camera Setting” and enter the optic number of your device manually or use the scan QR code to automatically register the optic number of your handset.



NOTE: This operation requires internet connection to proceed.

SETTINGS

PRODUCTS AND TREATMENTS

You can set up products you would like to recommend based on the diagnosis result.

1. Go to **SETTINGS > PRODUCTS AND TREATMENTS**.
2. Press 'Search' in the corresponding line and select the product images or information that you want to recommend. Also paste the hyperlink of the product for more information to the customer.



3. When all category images have been uploaded, click **SAVE**.



How to register product recommendation picture(s)

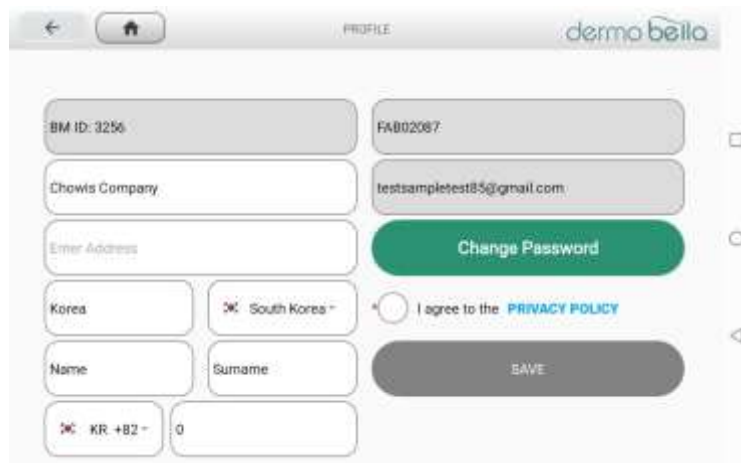
1. Save product images that you want to use on your PC.
Note: * Recommended image size: 1000 * ∞ px / Image type: jpg, png
2. Connect the tablet to the PC via USB cable, then the tablet is recognized as a removable disk on your PC. (Except i-pad)
3. Open the folder of the removable disk, go to **Internal Storage > DCIM > Camera** folder and copy/paste the product photos to the folder.

SETTINGS

USER PROFILE

You can find and update the User Information, Device Details and Change Password.

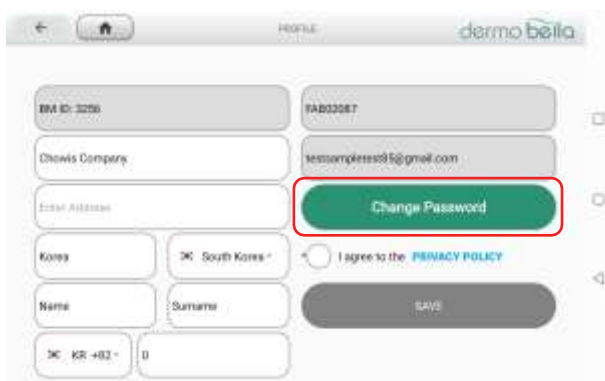
1. Go to **SETTINGS > USER PROFILE**.



The screenshot shows the 'PROFILE' settings page. It features several input fields for user information: BM ID (3256), FAB02087, Chowis Company, testsampletest85@gmail.com, Email Address, Korea, South Korea (selected), Name, Surname, and KR +82 (selected) 0. A green 'Change Password' button is visible, along with a 'SAVE' button and a checkbox for 'I agree to the PRIVACY POLICY'.

CHANGE PASSWORD

1. Tap “Change Password” and enter your current password and new password. Make sure to remember your new password.



This screenshot is identical to the previous one, but the 'Change Password' button is highlighted with a red rectangle, indicating it is the next step in the process.



The screenshot shows a modal dialog box titled 'CHANGE PASSWORD'. It contains three input fields: 'Current Password', 'New Password', and 'Confirm new password', each with a password visibility icon. Below the fields are 'SUBMIT' and 'CANCEL' buttons. The background shows the profile page is dimmed.

SETTINGS

SHARE / EMAIL

SHARE / EMAIL SETTINGS

To email analysis result to your customer, you **MUST** set up the details of sender's email account in advance.

1. Go to **'Share / E-MAIL'** and enter the details for sender's email account.
Please prepare the necessary information from **Settings > SMTP Setting** of the sender's email account as below:

- › Sender mail server (**SMTP**): Server address of the email account of the sender:
- › SMTP Server (ex. **smtp.gmail.com**)
- › **Security** format: Select one among SSL, TLS or TLS with SSL

Ex: Email setting – **GMAIL** (Security **type**: SSL)

- › Server port (**SMTP**): Server port number

Ex: Gmail (Port: **465**)

- › Input the Sender's email address
- › Type in the Password: Password of the sender's email account
- › Name of Sender: Name of sender in the email (ex. Dermo Bella)

2. Once all information is completed, click **"CONNECT"** button.



3. **[Important]** Please make sure that tablet is connected to the internet. Internet is required to validate the sender's email information, that everything is correct.
4. If all is correct, a complete message will be popped up. Once successfully done, press **'OK'** button to complete the set up



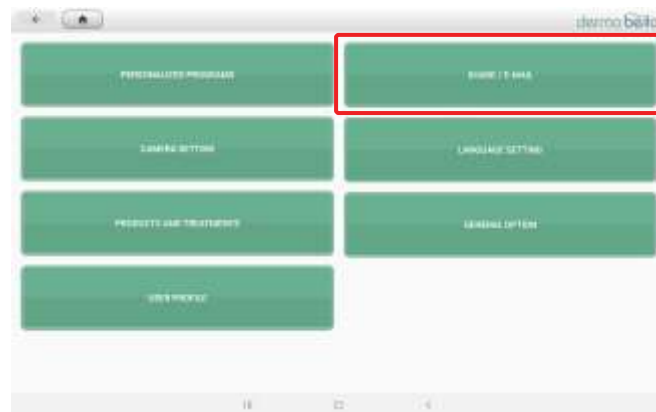
SETTINGS

SHARE / EMAIL

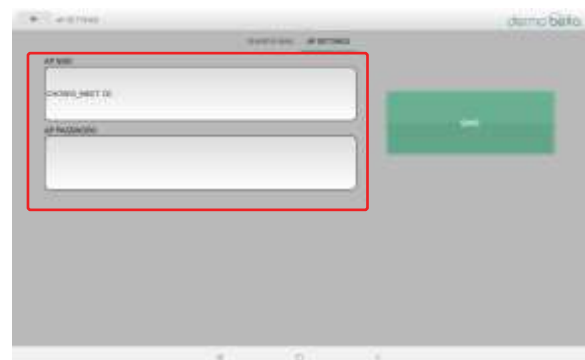
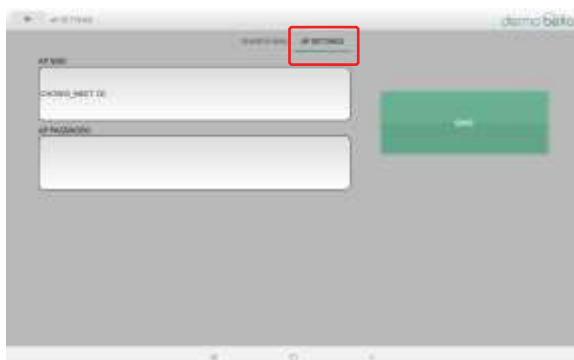
AP SETTINGS

To ease the connection between Internet Wi-Fi, Tablet and Device, please activate the automatic Wi-Fi connection

1. Go to Setting and press **'SHARE/E-mail'** button.



2. Choose **'AP Settings'**, input AP SSID and AP Password and click **'SAVE'**.



LANGUAGE SETTINGS

You can choose and change the language of the application.

1. Press **'LANGUAGE SETTING'** and select the language you want to apply and then, press **'SAVE'**.



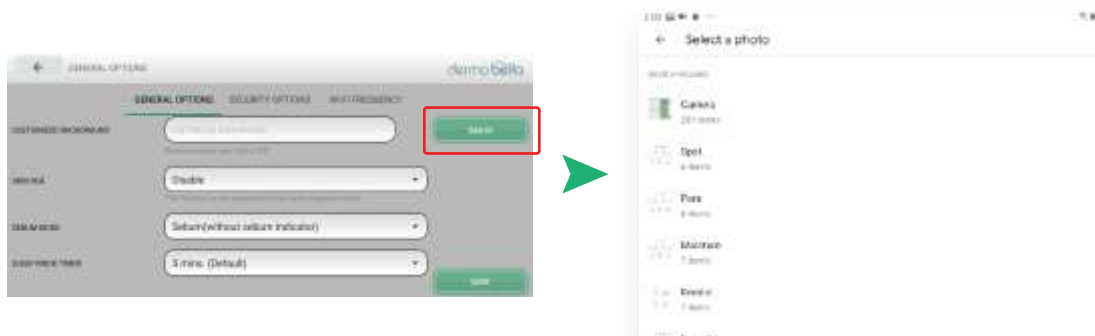
SETTINGS

GENERAL OPTION

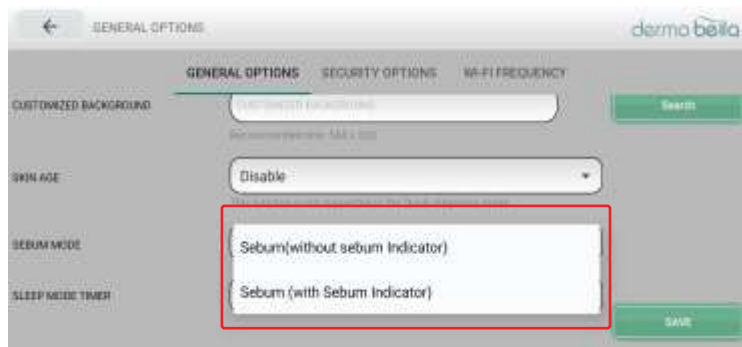
You can customize background, enable/disable options and setup security.

General Options

1. Background Setting - Tap “Search” button and choose image in your gallery. Recommended size 568 x 320px.



2. Sebum Mode - Choose the measurement between with or without sebum indicator, and press ‘SAVE’.



Note: - Measurement with sebum indicator: measure sebum by using sebum paper.

- Measurement without sebum indicator: measure sebum directly through capturing the image of the skin.

We strongly advised to use sebum indicators in conducting sebum analysis to achieve more accurate analysis

SETTINGS

GENERAL OPTION

3. Skin Age - Skin Age analysis can be set or disabled at the settings page. Once 'Enable', Skin Age is selected, it will appear on the pie chart page of



the results section.

Security Options

1. Setup security by selecting “Enable” and enter password then press “Save” button.



Wi-Fi Frequency

1. W-Fi Frequency can be set to 5.0 Ghz for faster connection of the device. But this is only applicable to the VR devices.



DIAGNOSIS SYSTEM IN USE

DIAGNOSIS SYSTEM DOES NOT TURN ON.

If the handset is out of battery, the handset does not turn on. Please charge the handset for 2 hours. For charging method, please refer to the Charge the handset or the simple manual.

WHILE TAKING IMAGES, THE SCREEN IMAGE IS SLOW OR STOPS

This situation can occur with the interference by environment surrounding the Wi-Fi. In this case change the Wi-Fi channel of the handset. For setting method, please refer to the Change Wi-Fi Channel. Also, verify if you have enough battery left. If the battery indicator is red light, then, we recommend charging first and then use it.

THE HANDSET FEELS HOT.

As the optical unit/lens part emits a lot of LED light and long periods of continuous use can cause the handset to heat up. If the heat is severe, immediately turn the handset off and stop using it until it has cooled down. If the handset is still hot even after a certain period of time has passed, please inquire at a customer support center. Also, a reason for over-heating could be when the handset is left with power switched on during charging. Always remember to turn the handset power off before charging.

YOU CANNOT REGISTER A SENDER'S E MAIL ACCOUNT.

If the e-mail account is not activated, you cannot register it as sender's e-mail. You should log in and check if the e-mail is active from the corresponding website and try to register again.

CONNECTION BETWEEN THE DIAGNOSIS SYSTEM AND TABLET/WHAT

IS AN SSID?

SSID is a unified classification ID for wireless handsets. Because this handset is a wireless system and is connected to a Wi-Fi, for each handset there is a unique SSID. Please verify the SSID on the label attached at the back of the handset.

HOW DO YOU VERIFY THE CONNECTION BETWEEN THE HANDSET AND THE TABLET?

At the Wi-Fi settings screen of the tablet, if the SSID status of the handset is "Connected" and after the start of the program, if the Wi-Fi icon on the top right section of the screen is green, then it is connected normally.














THERE IS NO CHANGE IN CONNECTION STATUS BETWEEN THE HANDSET AND TABLET AFTER "SAVED".

Turn on the switch again and try to connect again. If you still fail to connect then, press the MODE button of the handset and the Capture button for more than 10 seconds simultaneously to reset, then, try to connect.

THERE IS A NETWORK CONNECTION ERROR INDICATION ON THE PROGRAM SCREEN.

If there are many Wi-Fi signals or there are many wireless routers at the handset usage environment, then the connection is delayed and may not be able to connect. Try using it by changing the Wi-Fi channel. For changing the channel method, please refer to the Change Wi-Fi Channel.

SPECIFICATIONS

	Power supply	Input: 100-240-V, 50-60Hz
	Magnification	Skin x20
	Battery	1080mAh
	Dimension	Camera: 6 * 6 * 6 (cm)
	Product weight	Camera: 150g approx.
	Analysis result	Result Index per measurement (0-99)
	Measurement	      Moisture/ Sebum Pore Spots Impurities Wrinkle Keratin

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